



# ashm

Developing a sustainable HIV,  
viral hepatitis & sexual health workforce

## Hepatitis B and Culturally Responsive Care for Refugee, Migrant and Diverse Communities



**Date:** Wednesday, 30 July 2025

**Time:** 6:30pm – 8:00pm (AEST)

**Virtual Attendance:** Online via Zoom

### Description

This webinar aims to support healthcare professionals in building the skills and confidence to provide trauma-informed, culturally responsive care to people affected by hepatitis B. It focuses on the specific needs of individuals from culturally and linguistically diverse, refugee, and migrant communities, highlighting how culture, migration, and trauma can shape health and care experiences. This course will offer practical strategies to improve communication and deliver respectful, person-centred care to support a positive patient experience.

### Target Audience

General Practitioners, Nurse Practitioners, Nurses and others interested in healthcare work in Queensland.

### Speakers

- Dr Rachel Claydon | GP, Mater Refugee Complex Care Clinic
- Meryl Jones | Nurse Unit Manager, Mater Refugee and Multicultural Health Service
- Zhihong Gu | Program Manager, Love Health Program, Ethnic Communities Council of Queensland (ECCQ)
- Chieh-Ying (Cassandra) Chen | Chinese Community Health Worker, Love Health Program, Ethnic Communities Council of Queensland (ECCQ)
- Carla Gorton | Advanced Public Health Officer (Viral Hepatitis), BBV/STI Unit, Communicable Diseases Branch, Queensland Health
- Dr Swarada Kotkar | Medical Officer, BUPA Health Services

### Learning Outcomes

- Identify priority populations for hepatitis B testing in Australia.
- Identify the challenges and barriers experienced by people from migrant and refugee backgrounds who are living with chronic hepatitis B.
- Outline the importance of providing culturally responsive and trauma-informed health care, including working with interpreters.
- Review effective strategies to improve health outcomes for people from culturally and linguistically diverse communities living with chronic hepatitis B.



[Click to register](#)



**Queensland Government**  
Queensland Health

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*This activity is funded by Queensland Health.*

*This course is free to attend for professions aligned with the target audience who practice in Queensland.*